![Minitab Engage logo]

Minitab Engage®

Engage Deployment

Minitab wants to ensure that you get the most out of your Engage implementation. To this end, we have created a deployment path to serve you better. Our in-house consultants will work with your team to help you hit the ground running with Engage – so you can achieve success even faster.

The Elements of Engage Deployment:

Licensing/Installation Overview

Goal: The Minitab team will provide your IT team with an overview of installing and licensing the Engage desktop application and web application.

What We Will Do for You: This essential element of deployment will provide clarity to your IT team and facilitate prompt installation, as your team will want to have access to Engage as soon as training concludes, for immediate application and impact. One of our experienced Technical Engineers will provide a live demo of various facets, covering installation of the desktop application, license and software update management via our Licensing Portal, and other essential aspects.

Subscription Configuration

Goal: The Minitab team will utilize the Engage Configuration Document (ECD) to guide you through a discussion about -- and record -- your desired configuration of the Engage environment.

What We Will Do for You: This first phase of deployment facilitates a conversation about how stakeholders need to configure the environment and how Engage will be implemented and utilized. We will help your team establish standards for Engage, ensuring clarity and consistency from the start.

Practitioner Training

Goal: The Minitab team will equip practitioners for full utilization of Engage to increase the likelihood of immediate success and increased adoption.

What We Will Do for You: We will introduce what Engage is, demonstrate how to navigate and use the solution, and familiarize your team with project roadmaps, tools, dashboard, and workflow. We will also introduce help and support options.

Configuration Training

Goal: The Minitab team will teach your data architects the essentials for configuration within project templates, forms, dashboard, and workflow.

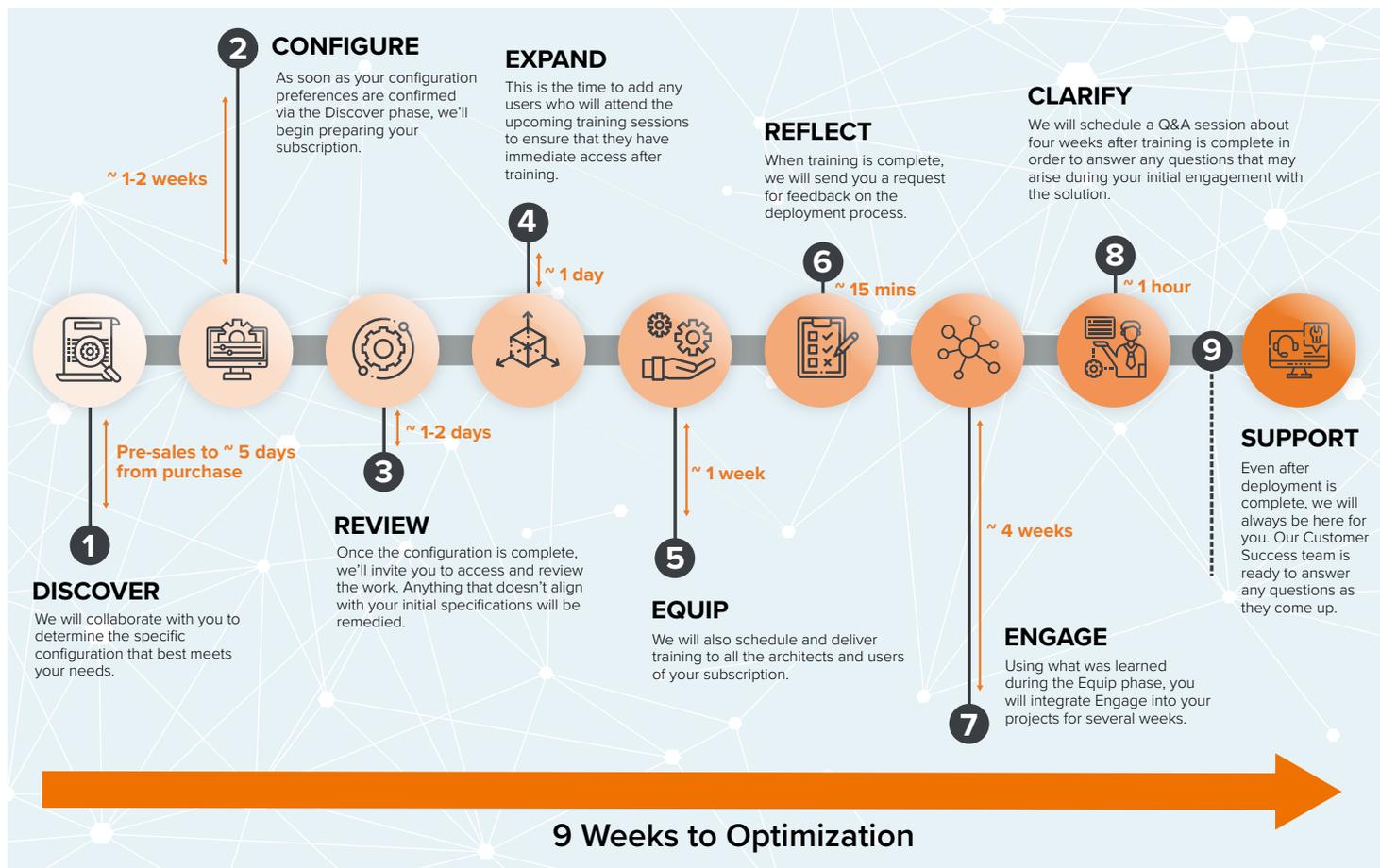**What We Will Do for You:** We will build a foundation by introducing important features within the design center, including data fields, form configuration and connection, dashboard construction and filtering, and workflow options.

Follow-up Session

Goal: The Minitab team will provide continued support for your team after implementation.

What We Will Do for You: The content will vary from customer to customer.

2 **CONFIGURE**
As soon as your configuration preferences are confirmed via the Discover phase, we'll begin preparing your subscription.

~ 1-2 weeks

EXPAND
This is the time to add any users who will attend the upcoming training sessions to ensure that they have immediate access after training.

4

~ 1 day

REFLECT
When training is complete, we will send you a request for feedback on the deployment process.

6

~ 15 mins

CLARIFY
We will schedule a Q&A session about four weeks after training is complete in order to answer any questions that may arise during your initial engagement with the solution.

8

~ 1 hour

9

Pre-sales to ~ 5 days from purchase

3

~ 1-2 days

5

~ 1 week

~ 4 weeks

7

1

DISCOVER
We will collaborate with you to determine the specific configuration that best meets your needs.

REVIEW
Once the configuration is complete, we'll invite you to access and review the work. Anything that doesn't align with your initial specifications will be remedied.

EQUIP
We will also schedule and deliver training to all the architects and users of your subscription.

ENGAGE
Using what was learned during the Equip phase, you will integrate Engage into your projects for several weeks.

SUPPORT
Even after deployment is complete, we will always be here for you. Our Customer Success team is ready to answer any questions as they come up.

9 Weeks to Optimization

Minitab Engage®

Minitab ▷®

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